

# North American Specialty Hospital Center of Excellence in the Delivery of Healthcare

Prepared for:



# **Travel-for-Treatment in the Past**



The Price was Often Right,

**BUT** 

from a Quality Standpoint,

Medical Travel was Often a Blind Leap....



# **Travel-for-Treatment NOW**

# **Five Patient-Centric Innovations Focused on Quality**

**NASH** 1. Near-Shore Destination 2. U.S. Surgeons 3. Active U.S. Engagement 4. State-of-the-Art, Teaching Facility 5. Attached U.S. Hotel



## A Persistent Healthcare Problem: U.S. Companies face Inconsistent Quality and Extremely High Price



An Innovative Healthcare Solution: NASH is the first Center of Excellence located outside of the U.S., thereby offering U.S. Employers:

**Clinical Excellence** 



**Substantial Savings** 

**Exceptional Hospitality** 



## NASH Offers a Wide Array of Medical Specialties, All Well-Positioned for Excellence in Quality and Cost Savings

# NASH Focuses on Medical Specialties which are:

- Elective
- Brief in Duration
- Safe and Convenient for Travel
- High in U.S. Pricing and
- Covered by Employers and/or Payers

## **NASH** is currently focused on:



**Orthopedics:** Total Hip and Total Knee Replacements



**Specialty Pharmacy:** Harvoni, Humira, Enbrel, Orencia, et al.

## **NASH Medical Specialties will include:**



Spine: Multi-Level Spinal Fusions with Instrumentation



Surgical Oncology: Mastectomy, Laparoscopy, Laparotomy,

Prostatectomy, et al.



Cardiology: Angioplasty, Heart Valve Replacement, Ablation, et al.



# **NASH:** Outcome-Based Clinical Excellence

Integrated Continuity of Care

Leading U.S. Surgeons

A State-of-the-Art Facility

U.S. Clinical Protocols



# The NASH Physician Advisory Committee (NPAC)

A bi-national team of dedicated, uniquely-experienced, U.S.-trained physicians provides direction on Physician Selection and Oversight, Patient Service Protocols, Pre and Post-Operative Clinical Pathways and all other medical decisions.

### **Chairman**



Doug Dennis, MD

- Colorado Joint Replacement
- MD from Medical College of Ohio

#### **Ex-Officio**



Theodore Schlegel, MD

- Steadman Hawkins Clinic
- MD from University of Cincinnati



William A. Jiranek, MD

- Virginia Commonwealth University
- MD from University of Virginia



Dr. Mauricio Mejia, MD

- U.S. Anesthesia Partners
- MD from University of Colorado



Daniel Ríos, MD

- MD from University of Monterrey, Mexico
- US Fellowships at Harvard Medical School



Dr. Michael Bolognesi, MD

- Duke University Medical Center
- MD from Duke University



# a Mini Case Study



# and



## Medical Travel had been a Blind Leap....

- 1. To a Far-Away Place
- 2. With an **Unknown Hospital**
- 3. With an **Unknown Physician**
- 4. With Unknown Clinical Protocols
- 5. Without Malpractice Insurance Coverage
- 6. Without Continuity-of-Care
- 7. Without **U.S. Supplies and Equipment**
- 8. Without U.S. Concierge and Hospitality

## Today, for Ashley, NASH is...

- 1. Just 1 to 5 hours away from U.S. airports
- 2. JCI accredited, HSS reviewed, Leapfrog evaluating
- 3. Staffed with **U.S. Physicians** from local U.S. hometowns
- 4. U.S. Clinical Protocols with Anahuac Medical School fellowship
- 5. Covered by Arch Insurance Group
- 6. Providing Pre-Op and 90-Day Post-Op in local U.S. hometowns
- 7. Equipped with J&J Depuy, Zimmer Biomet, Medtronic, and more
- 8. Attached to an all-inclusive **Sheraton Hotel**



For Ashley, Quality is Now in Place, and with Patient Savings of 100% and Employer Savings of 50%

# **Interview Highlights**

August 2017





MTT: What prompted Ashley to adopt a medical travel program?

Gagnon: We wanted to be sure we can offer affordable healthcare. It's getting harder and harder to do this

in the U.S.

MTT: To where are most of your patients traveling for treatment?

Gagnon: Primarily to Costa Rica and to Cancun.

MTT: How do you let your employees know about the program?

Gagnon: We rely primarily on feedback from our traveling patients. Employees in the organization can now

see and hear about the successful experiences of their co-workers.

MTT: How is the program structured within your benefits platform?

Gagnon: It's a carve-out.

MTT: What are the savings to the employee? And to Ashley as the employer?

Gagnon: The savings to the employee are quite significant, including a waiver of the entire patient-pay

portion as well as a cost-sharing reward. Meanwhile, we at Ashley cut our costs nearly in half,

even after covering the employee savings and the cost of travel.

MTT: What is the patient feedback?

Gagnon: Overwhelmingly positive. Most patients are willing to give a testimonial, and many go back for a

second surgery.





Marcus Gagnon
Benefits and Wellness Manager
Ashley Furniture Industries

# A Week in the Life of Catherine, a Recent Patient at NASH in Cancun from



# City of Origin

## Pre-Op:

In their city of origin,
patients meet
virtually with the
NASH Director of
Orthopedics about
the diagnosis and the
surgery.

### Post-Op:

Back home in their city of origin, patients are monitored virtually by the clinical team at NASH and continue with the rehab regime that was assigned to them at NASH



## Cancun

Day 1: Catherine travels to Cancun with her husband and checks into the Sheraton Hotel attached to the hospital.





Day 9: Catherine departs from Cancun with her husband Harry, heading home.

Day 2: Catherine completes final medical exams on-site at the hospital and consults with her NASH U.S. surgeon.





Day 3: Catherine undergoes surgery to replace her right knee. Her NASH U.S. surgeon pays a post-op visit, and 4 hours after surgery, Catherine is walking.







Days 4 to 7: Catherine stays in the hotel and undergoes PT each morning and afternoon.





## For More Information

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