



# A Multi-Specialty, Longitudinal Care Model Designed to Improve Quality & Affordability

At Galileo, we believe high-quality care should be affordable and accessible for all and we've built a new way to deliver it. Our in-house primary care providers and specialists provide acute, urgent, chronic and complex primary and specialty care and manage 90% of all healthcare needs digitally. For the 10% of cases that require in-person procedures, labs or diagnostics, our navigators refer to in-network providers or point solutions.

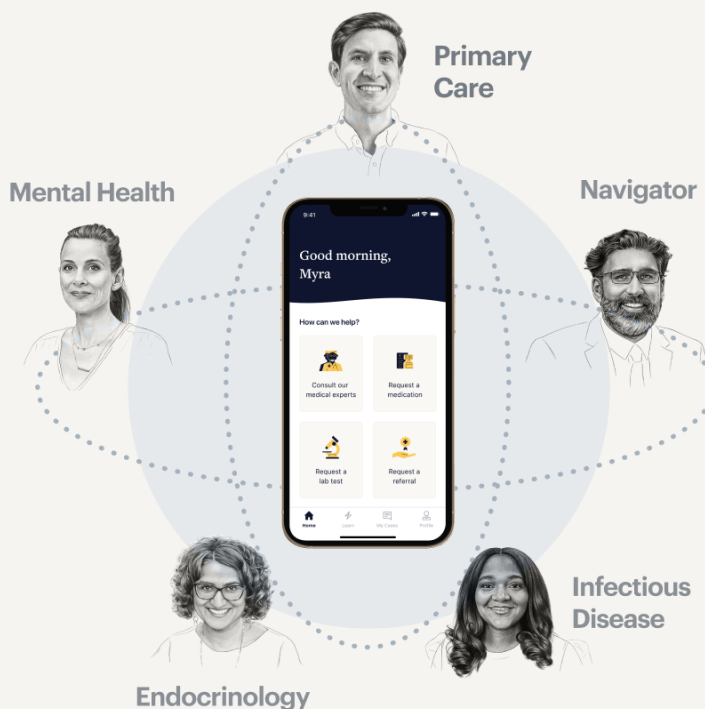
## A Collaborative Approach Leads to Faster, More Accurate Diagnosis & Treatment

### Highest Quality Providers

- National expertise
- In-house providers
- 10+ years experience
- Culturally inclusive
- No call centers or contractors

### Multi-Specialty Collaboration

- PCPs and specialists collaborate in real time
- Built-in second opinions
- Fully coordinated care
- 20+ specialties



### Traction & impact

Galileo works with employers of all sizes and segments (Fortune 100, Manufacturing, Healthcare, Retail, Food Service, Trucking, Entertainment, Gaming, Technology, etc.) to improve clinical outcomes while reducing total cost of care across broad, complex and diverse populations.



# What Galileo Delivers

- **Comprehensive Multi-Specialty Digital Care:** 24/7/365, acute, urgent, chronic and complex primary and specialty care by text, phone and video in all 50 states, in English & Spanish.
- **Chronic Condition Management (Diabetes, Hypertension):** Ongoing care plans for simple and complex conditions that require frequent screenings, check-ins, monitoring, medication adjustments, coordinated treatment and patient education.
- **Integrated Mental Health Care:** All primary care providers are trained in mental health and treat low-to-medium acuity issues such as stress and anxiety. Galileo offers a self-guided CBT skills program, music-based therapy, coaching and 1:1 therapy via video, as well as referrals to mental health providers and resources in the community when needed.
- **Complex Care with Built-in Specialist Review:** Galileo providers practice in a team-based model to bring together the best expertise to treat complex conditions, and support high-acuity patients holistically – across their medical, behavioral and social needs.
- **Embedded Navigation & Advocacy:** Galileo's 24/7 patient support team of advocates and navigators handle care coordination, curated referrals and administrative tasks – prior authorizations, medical bill investigation, medical records retrieval, medical forms, etc.



- **Ecosystem Integration:** Galileo has robust data capabilities that inform all aspects of care delivery, quality, utilization management and population health activities. When we launch with a new client, we gather complete information about their benefits ecosystem and conduct trainings with other vendor partners to ensure referral pathways and hand-offs are clear.
- **Population Health & Engagement:** Our dedicated team interacts with patients digitally, on the phone, and in the home to encourage chronic condition management and gap closure on a wide range of preventive and quality care measures.
- **Flexible & Custom Built In-Person Care:** Whether your population is best suited for near-site, on-site, in-home or mobile access, Galileo builds specifically for the employer's budget and population's health needs.

**Improve member experience, lower cost of care and deliver better health outcomes.**